Getting to Know Your

2016 Impala

Review this Quick Reference Guide for an overview of some important features in your Chevrolet Impala. More detailed information can be found in your Owner Manual. Some optional equipment described in this guide may not be included in your vehicle. For easy reference, keep this guide with your Owner Manual in your glove box.
Refer to your Owner Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.

See In Brief in your Owner Manual.
Remote Keyless Entry Transmitter (Key Fob)

Unlock
Press to unlock the driver’s door.
Press again to unlock all doors.

Lock
Press to lock all doors.

Trunk
Press and hold to unlock the trunk.

Vehicle Locator/Panic Alarm
Press and release to locate your vehicle.
Press and hold to activate the alarm.

Note: To change the remote lock, unlock, and remote start settings, go to Remote Lock, Unlock, Start in the Vehicle Settings menu.

Remote Vehicle Start
Press and release the Lock button and then press and hold the button until the turn signal lamps flash (about 4 seconds) to start the engine from outside the vehicle. After entering the vehicle, turn on the ignition.

- During a remote start, the engine will run for 10 minutes.
- Remote start can be extended once by repeating the remote start procedure.
- Press and hold the button until the parking lamps turn off to cancel a remote start.

See Keys, Doors and Windows in your Owner Manual.

Stop/Start Operation

A fuel-saving stop/start system has been integrated with the 2.5L four-cylinder engine. While driving, when the brake is applied and the vehicle is at a complete stop, the engine may turn off, referred to as an Auto Stop, and the tachometer gauge will read AUTO STOP. The audio system, climate controls and other accessories will continue to operate. Upon releasing the brake pedal or applying the accelerator pedal, the engine will restart. When the vehicle is turned off, the tachometer gauge will read OFF.

Note: Before Auto Stops are enabled, a minimum vehicle speed must be achieved.

The engine may remain running or restart when the vehicle is stopped if:
- The engine or transmission is not at the required operating temperature.
- The outside temperature is not in the required operating range.
- The shift lever is in any gear other than Drive (D).
- The battery state of charge is low.
- The climate control system requires the engine to run based on the climate control or defog setting. Select the Eco air conditioning setting (green A/C indicator) to maximize the frequency and duration of Auto Stops.
- The Auto Stop time is greater than 2 minutes.

See Driving and Operating in your Owner Manual.

Climate Control Settings

Press the A/C button until the indicator is green to select the Eco air conditioning setting. This setting will maximize the frequency and duration of Auto Stops.

Press the A/C button until the indicator is amber to select the Comfort air conditioning setting. Auto Stops will be reduced in both frequency and duration.

See Climate Controls in your Owner Manual.
Keyless Access System

The Keyless Access System enables operation of the doors and ignition without removing the key fob from a pocket or purse. The key fob must be within 3 feet of the door being unlocked or the trunk.

Keyless Unlocking
With the key fob within range:

► Press the lock button on the driver’s door handle to unlock the driver’s door; press it again within 5 seconds to unlock all doors.

► Press the lock button on a passenger door handle to unlock all doors.

► Press the touchpad above the license plate to open the trunk. Touchpad included with the Keyless Access System only.

Keyless Locking
With the ignition off, the key fob out of the vehicle, and all doors closed:

► Press the lock button on any door handle to lock all doors immediately.

► If Passive Locking is turned on, all doors will lock automatically after a short delay once all doors are closed.

Note: To change the door lock and unlock settings, go to Remote Lock, Unlock, Start in the Vehicle Settings menu.

Keyless Access Start

Starting the Engine

► With the vehicle in Park or Neutral, press the brake pedal and then press and hold the ENGINE START/STOP button to start the engine.

Note: The key fob must be in the vehicle to turn on the ignition. If the key fob battery is weak, place the key fob in the pocket in the center console to enable the engine to start. Replace the key fob battery as soon as possible. The vehicle cannot be started if the key fob is lost or damaged.

Stopping the Engine

► Shift to Park and press the ENGINE START/STOP button to turn off the engine.

Accessory

► With the engine off and the brake pedal not depressed, press the ENGINE START/STOP button to place the ignition system in the accessory position.

See Driving and Operating in your Owner Manual.
**Power Seats**

**Seat Adjustments**

A. **Seat Adjustment**
   Move the front horizontal control to move the seat forward or rearward, or to tilt, raise or lower the seat.

B. **Seatback Recline Adjustment**
   Move the vertical control to recline or raise the seatback.

C. **Lumbar Adjustment**
   Move the rear control to adjust the lumbar support.

**Set Memory Positions**

1. With the vehicle in Park, adjust the driver’s seat, power outside mirrors and the power steering column to the desired positions.
2. Press and release the **SET** button on the driver’s door. A beep will sound. Immediately press and hold button 1 until two beeps sound.
3. Repeat the steps using button 2 for a second driver.

**Set Exit Position**

1. With the vehicle in Park, adjust the driver’s seat, power outside mirrors and the power steering column to the desired positions.
2. Press and release the **SET** button on the driver’s door. A beep will sound. Immediately press and hold the **EXIT** button until two beeps sound.

**Recall Positions**

- Press and hold button 1 or 2 or the **EXIT** button until the stored position is reached. Releasing the button before the stored position is reached cancels the recall.

*Note: To change the memory recall and exit settings, go to Comfort and Convenience in the Vehicle Settings menu.*

*See Seats and Restraints in your Owner Manual.*

---

**Tilt/Telescope Steering Wheel**

- With the vehicle parked, push down the lever on the left side of the steering column to adjust the position of the steering wheel. The steering wheel can then be moved up or down and in or out. Pull up the lever to lock the steering wheel in place.

*See Instruments and Controls in your Owner Manual.*
Lighting

Automatic Headlamp System
Rotate the band to activate the exterior lights.

- Off/On
  - AUTO Automatic Headlamp System
    Automatically activates the Daytime Running Lamps (DRLs) or the headlamps and other exterior lamps depending on outside light conditions.

- Parking Lamps
- Headlamps

Instrument Panel Lighting

- Instrument Panel Brightness
  Rotate and hold the thumbwheel located on the left side of the instrument panel to adjust the instrument panel lighting.

See Lighting in your Owner Manual.

Audio Steering Wheel Controls

- Volume (behind right side of steering wheel)
  Press top or bottom button to adjust the volume.

- Next/Previous Favorite Station (behind left side of steering wheel)
  Press top or bottom button to go to the next or previous favorite radio station or track.

- Push to Talk
  Press to answer an incoming call or to interact with the audio, Bluetooth, navigation or OnStar system.

- End Call/Mute
  Press to end or reject a call.
  Press to mute/unmute the vehicle speakers.

See Instruments and Controls in your Owner Manual.

Optional equipment
Infotainment System

Refer to your Owner Manual for important safety information about using the infotainment system while driving.

The infotainment system controls include the audio system buttons and touchscreen.

Touchscreen infotainment system shown

**Touchscreen Sensitivity**

To adjust the touchscreen’s sensitivity, open the Vehicle Settings menu and select Display > Calibrate Touchscreen.

Infotainment System

Setting the Time
1. Touch Settings on the home page.
2. Touch Time and Date.
3. Touch Set Time.
4. Touch the arrows to adjust the hours, minutes and AM or PM.
5. Touch BACK to exit the menu.

Storing Favorite Stations
Radio stations from all bands (AM, FM or XM®) can be stored, in any order, with five stations per page and up to five pages.
1. Tune in the desired radio station.
2. Touch and hold one of the favorite screen buttons until a beep is heard, indicating it is stored.
3. Repeat the steps to store another favorite station.

Note: To customize the number of favorite screen buttons available, go to Radio in the Vehicle Settings menu.

Portable Audio Devices
An accessory power outlet, a 3.5-mm auxiliary input jack and a USB port are located in the center console.

► An iPod®, iPhone®, MP3 Player, a USB flash drive or a USB mass storage device can be connected to the USB port. Chevrolet MyLink® will read the device and build a list of voice commands. Search for music on-screen or by voice commands.

► Press the MEDIA button to select a portable device as the audio source.


OnStar® with 4G LTE and Wi-Fi®
With OnStar 4G LTE and Wi-Fi®, up to seven devices (smartphones, tablets and laptops) can be connected to high-speed Internet through the vehicle’s built-in Wi-Fi hotspot.

► To retrieve the SSID and password for the hotspot, press the OnStar Voice Command button on the overhead console or rearview mirror, wait for the prompt, and then say “Wi-Fi settings.” The information will be displayed on the screen.

For assistance, press the blue OnStar button or call 1-888-4-ONSTAR (1-888-466-7827).

Note: See onstar.com for a detailed instruction guide, vehicle availability, details, and system limitations.

See OnStar in your Owner Manual.
Chevrolet MyLink

MyLink uses a Bluetooth or USB connection to link a compatible smartphone, cell phone, USB flash drive or portable audio player/iPod™ to the touchscreen infotainment display. MyLink enables streaming audio through a smartphone and hands-free voice control. For assistance with the MyLink system, contact Customer Assistance at 1-855-4-SUPPORT (1-855-478-7767) or visit www.chevrolet.com/mylink.

Voice Recognition
Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the enhanced voice recognition system.
1. Press the Push to Talk button on the steering wheel.
2. The radio will say “Say a command,” followed by a beep.
3. After the beep, say what you want it to do.
   - Example Phone command (using your paired phone): “Call Amanda” or “Dial 555-1212”
   - Example Media Music Device Search command (when connected to USB only): “Play artist [name]” or “Play song [name]”
   - Example Radio command: “Tune FM 104.3” or “Tune XM Classic Vinyl”
   - Help: Say “help” for voice recognition assistance

PANDORA® Internet Radio
Listen to personalized radio stations based on favorite artists or genres.
► Download the Pandora app to your smartphone. Restart the smartphone and sign in to Pandora.
► Create a station on your phone to listen to a customized song list in the vehicle.
► Connect your smartphone/device to the system by Bluetooth or, for Apple devices, by a USB cable.
► Touch the Pandora icon on the touchscreen to access Pandora. A slight delay may occur when loading a song or changing a station.

Note: Pandora can be played using the Bluetooth connection. However, the Pandora voice commands will be active only when connected to the USB port.

Apple CarPlay™
Apple CarPlay capability may be available through a compatible smartphone. If available, a Projection icon will appear on the home page of the infotainment display.
1. Connect your Apple iPhone by plugging the compatible phone USB cable into a USB data port. Use your device’s factory-provided USB cable. Aftermarket cables may not work.
2. The Projection icon will change to Apple CarPlay, depending on the phone. Apple CarPlay may launch automatically upon USB connection. If not, touch the Apple CarPlay icon on the home page.

For more information on using Apple CarPlay, call 1-855-4-SUPPORT (1-855-478-7767) or visit my.chevrolet.com/learn.

See your Infotainment System Owner Manual.

Optional equipment
Bluetooth® System

Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. Not all devices will support all functions. The pairing process is disabled when the vehicle is moving. Bluetooth streaming audio is available only with the MyLink system. For more information, visit my.chevrolet.com/learn.

Pair a Phone
1. To use voice recognition, press the Push to Talk button; after the beep, say “Pair phone.”
   To use the screen buttons, touch Settings and then touch Bluetooth > Pair New Device.
2. Start the pairing process on the phone. Locate your vehicle name on the phone.
3. Enter the four-digit code that appears on the touchscreen into the phone or, if a six-digit code appears on the phone, confirm it on the touchscreen.
4. If your phone prompts you to accept the connection or phone book download, select Always Accept and Allow.


Wireless Charging✦

The Wireless Charging system is located in the storage bin under the radio. To check mobile device compatibility, visit my.chevrolet.com/learn. See your phone retailer for details on required phone accessories.
1. The vehicle must be on or Retained Accessory Power must be active.
2. Remove all objects from the charging pad.
3. Place the mobile device, face up, on the symbol on the charging pad.
4. Move the device slowly until the battery charging symbol displays on the infotainment screen. If not charging, remove the device for 3 seconds.

See your Infotainment System Owner Manual.

Vehicle Personalization

Some vehicle features can be customized using the audio controls and touchscreen menus. The Settings menus may include Climate and Air Quality, Collision/Detection Systems, Comfort and Convenience, Lighting, Power Door Locks, or Remote Lock/Unlock/Start.

Changing Vehicle Settings
1. Touch Settings on the home page.
2. Touch Vehicle.
3. Touch the desired menu item.
4. Touch the desired feature and setting. Settings are saved automatically.
5. Touch BACK to exit each menu.

See Instruments and Controls in your Owner Manual.
Automatic Operation
1. Press **AUTO**.
2. Set the temperature for the driver and front passenger. The fan speed and temperature will work to automatically reach the set temperature. Allow time for the system to reach the desired temperature.

If the air delivery mode or fan speed is manually adjusted, automatic operation is turned off.

**Note:** When the recirculation mode is used without air conditioning, the air humidity increases and the windows may fog.

*See Climate Controls in your Owner Manual.*
Cruise Control

Setting Cruise Control
1. Press the On/Off button. The Cruise Control symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, press the SET– button to set the speed. The symbol will illuminate in green on the instrument cluster.

Adjusting Cruise Control
RES+ Resume/Accelerate
Press to resume a set speed. When the system is active, press once to increase speed 1 mph; press and hold to continue increasing speed.

SET– Set/Coast
When the system is active, press once to decrease speed 1 mph; press and hold to continue decreasing speed.

GAP Follow Distance Gap+/Collision Alert+
Press to select a setting of Far, Medium, Near or Off.

Cancel
Press to cancel the cruise control without erasing the set speed from memory. Pressing the brake pedal also will cancel the cruise control. The cruise control set speed is erased when cruise control or the vehicle ignition is turned off.

See Driving and Operating in your Owner Manual.

Automatic Transmission

Driver Shift Control
Driver Shift Control allows the driver to shift gears manually. The transmission will remain in the driver-selected gear.

1. Move the shift lever to the Manual (M) position.
2. Press the + (plus) or – (minus) button on top of the shift lever to upshift or downshift. The current gear will be displayed on the Driver Information Center.

If vehicle speed is too high or too low for the requested gear, the shift will not occur. When coming to a stop, the transmission will automatically shift to 1st gear.

See Driving and Operating in your Owner Manual.
The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.

**DIC Menus**
Use the control pad on the right side of the steering wheel to navigate through the following menus on the display: Info, Audio, Phone, Navigation, and Settings.

- Press the ▲ up, ▼ down, ◀ left, or ▶ right button to move through the menus.
- Press the ◀ button to display the main menus in the left tab.
- Press the ▶ button to display a menu setting in the right tab.
- Press ✔ to select or deselect a setting.

**Reset an Item**
1. Use the control pad to display the item.
2. Press and hold ✔ to reset or clear the item.

See Instruments and Controls in your Owner Manual.

**Tire Pressure Monitor**
The ![Tire Pressure Monitor](image) Low Tire Pressure warning light on the instrument cluster illuminates when one or more of the vehicle’s tires is significantly underinflated. The proper tire pressures for the vehicle are listed on the Tire and Loading Information label, located below the driver’s door latch. Current tire pressures can be viewed in the Driver Information Center.

Tire pressure is affected by cold weather and distance driven. If the low tire pressure warning light illuminates when the vehicle is first started in cooler temperatures and then turns off as the vehicle is driven, check for the proper tire pressures.

Refer to your Owner Manual for additional information about normal monthly tire maintenance.

See Vehicle Care in your Owner Manual.
The driver assistance systems use advanced technologies to help avoid collisions by providing visual and audible alerts under some imminent collision conditions.

**Adaptive Cruise Control** – Enhances traditional cruise control by enabling the vehicle to maintain a driver-selected following gap, and assisting the driver in avoiding following other vehicles too closely. It automatically maintains the following gap by controlling vehicle acceleration and applying limited braking when needed.

- Press the **GAP Follow Distance Gap** button on the left side of the steering wheel to set a following gap.

**Forward Collision Alert** – When approaching a vehicle directly ahead too rapidly, the system flashes a visual alert and sounds a high-pitched audible tone. If equipped with full-range Adaptive Cruise Control, Active Emergency Braking automatically applies the brakes to help reduce the impact speed if a front-end collision appears imminent.

- Press the **Collision Alert** button on the left side of the steering wheel to set the alert timing to Far, Medium, Near, or Off.

**Lane Departure Warning** – When crossing a detected lane marking without using a turn signal, the system flashes an amber visual alert and sounds a low-pitched audible tone.

- Press the **Lane Departure Warning** button on the left side of the instrument panel to turn the system on or off.

**Side Blind Zone Alert/Lane Change Alert** – While driving, the Side Blind Zone Alert/Lane Change Alert displays a warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area or rapidly approaching that side blind zone area. The warning symbol flashes if a turn signal is activated when a vehicle has been detected.

- To turn off the system, see the Settings > Vehicle > Collision/Detection Systems > Lane Change Alert menu.

**Rear Vision Camera** – The system may help the driver avoid accidents by providing a view directly behind the vehicle when backing up. As part of the system, the Rear Cross Traffic Alert warns of traffic coming from the left or right when the vehicle is backing up by displaying a visual alert on the Rear Vision Camera touchscreen and sounding a low-pitched audible tone.

- To turn the Rear Cross Traffic Alert on or off, see the Settings > Vehicle > Collision/Detection Systems > Rear Cross Traffic Alert menu.

**Rear Parking Assist** – During low-speed parking maneuvers, the system may help the driver in avoiding collisions with objects by providing distance-to-closest-object information in the Driver Information Center and a caution symbol on the Rear Vision Camera. An audible tone sounds when the vehicle should be stopped immediately to avoid a collision.

- To turn the system on or off, press the **Parking Assist** button on the left side of the instrument panel.

*See Driving and Operating in your Owner Manual.*
Roadside Assistance

1-800-CHEV-USA TTY Users: 1-888-889-2438
(1-800-243-8872)

As the owner of a new Chevrolet, you are automatically enrolled in the Chevrolet Roadside Assistance program for 5 years/60,000 miles, whichever occurs first, at no expense to you. Chevrolet’s Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-starts, flat tire and lock-outs) or make arrangements to tow your vehicle to the nearest Chevrolet dealer for any repairs.

Roadside Assistance and OnStar®

If you require roadside service and have a current OnStar subscription, press the OnStar button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

myChevrolet and OnStar® Mobile Apps

The myChevrolet and OnStar RemoteLink mobile apps connect owners to a variety of vehicle information and services, such as a searchable Owner Manual, real-time fuel information and Roadside Assistance, as well as enabling users to perform Remote Keyless Entry transmitter commands, including locking and unlocking the doors and starting the vehicle.

An active OnStar account is required to use the OnStar mobile app. Download the mobile apps from your compatible device’s app store. To learn more about OnStar services, press the OnStar button, refer to your Owner Manual, call 1-888-466-7827 or visit onstar.com.

Chevrolet Owner Center

Get to know your vehicle inside and out with the Chevrolet Owner Center. Check out personalized information, including an online owner manual and helpful how-to videos, track your service history and warranty status, review your current OnStar Vehicle Diagnostics report (active OnStar account required) and more. Create an account today at my.chevrolet.com.

We recommend always using ACDelco or genuine GM service parts.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2015 General Motors. All rights reserved.